

## Spectrum is offering free internet for 60 days.

**1-844-488-8395**

Charter and Optimum cable will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a broadband subscription at 100 Mbps, and installation fees will be waived for new student households. For eligible low-income households without school-aged children, Charter continues to offer "Spectrum Internet Assist," a low-cost broadband program delivering speeds of 30 Mbps. They are also opening its Wi-Fi hotspots across their service area for public use.

To enroll in the free SPECTRUM broadband service or Internet Assist, call **1-844-488-8395**. (It's their standard customer service line, so use the "new service" or "add service" option.)

To enroll in free OPTIMUM (if students/families are located in the Bronx) broadband service, call **1-866-200-9522**.

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## FREE INTERNET HOTSPOTS - NYC

Our team and BetaNYC has gathered a [map of free internet hotspots](#) throughout the City for students and families that need immediate access to broadband service.

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## CHROMEBOOKS

If they do not pick up a chromebook today, parents can reach out to the DOE to request a device. 718-935-5100 ex 5  
OR [coronavirus.schools.nyc/remotelearning](https://coronavirus.schools.nyc/remotelearning) devices

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## MYSTUDENT.NYC

Every caregiver must have access to their NYC Schools Account <https://mystudent.nyc/>